



FACILITIES AND OPERATIONS FORUM

UNIVERSITY OF SOUTHAMPTON | 1-2 APRIL 2025

DAY 1

11.00AM | FACILITY TOUR (OPTIONAL)

11.30AM | ARRIVAL AND REGISTRATION

Foyer, Murray Building

12.00PM | LUNCH AND NETWORKING

Foyer, Murray Building

1.00PM | WELCOME NOTE

Will Roberts, Chief Executive Officer at BUCS

Lecture Theatre, Murray Building

1.10PM | OPENING KEYNOTE

Place Partnership Working for a More Active Community

Lee Timothy, Place Development Lead, Energise Me

Lecture Theatre, Murray Building

2.10PM | WORKSHOPS

Workshop 1: The Digital Game Plan: 10 Steps to Streamline University Sports

Craig Campbell | Chief Explanation Officer | OpsPal

Breakout room 1, Murray Building

Workshop 2: Life after rubber crumb: A deep dive into alternative infill options

Joe Shaw | Commercial Director | SIS Pitches

Breakout room 2, Murray Building

3.00PM | REFRESHMENTS AND NETWORKING

Foyer, Murray Building

3.30PM | KEYNOTE

Navigating the Commercial Landscape of Sport in Higher Education:
Balancing Financial Sustainability and Student Experience

**Christine Bailey, Assistant Director of Sport: Business Development
(Commercial), University of Nottingham**

Lecture Theatre, Murray Building



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DAY 1

4.20PM | MEMBER LED NETWORK SESSIONS

Session 1: Commercialisation of sport within higher education

Facilitated by Phil Steele, University of East Anglia

Breakout room 1, Murray Building

Session 2: Environmental Sustainability

Breakout room 2, Murray Building

Session 3: Stakeholder Engagement and Accountability

Facilitated by Chloe Lamming, University of Southampton

Breakout room 3, Murray Building

5.30PM | ACTIVE WELLBEING (OPTIONAL)

Use of the facilities at the Jubilee Sport and Recreation Centre

Clip 'n' Climb session 6.00 - 6.30pm

7.30PM | DINNER AND DRINKS

Staff Social Centre, Highfield Campus, University of Southampton



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DAY 2

6.45AM ONWARDS | ACTIVE WELLBEING (OPTIONAL)

Use of the facilities at the Jubilee Sport and Recreation Centre
Southampton Sport Spin class 7.30 - 8.00am

9.00AM | ARRIVAL AND BREAKFAST REFRESHMENTS

Foyer, Murray Building

9.30AM | KEYNOTE

From Groundbreaking to Grand Opening: The Jubilee Sport & Recreation Centre Story
Kevin Argent, Executive Director of Estates and Facilities, University of Southampton
Lecture Theatre, Murray Building

10.30AM | WORKSHOPS

Workshop 1: The Build Journey: 7 Months of Operational Insights
Phil Malatesta | Head of Sport & Community Services | University of Southampton
Matthew Plant | Head of Sport & Wellbeing | University of Southampton
Breakout room 1, Murray Building

Workshop 2: Innovative technological solutions to enhance the customer journey
Helen Stone | Activities and Programme Manager | University of Southampton
Conrad Betton | Sales Director | Technogym
Breakout room 2, Murray Building

11.25AM | REFRESHMENT BREAK

Foyer, Murray Building

11.45AM | MEMBER LED NETWORK SESSIONS

Session 1: Leisure Management Systems (closed session - open to BUCS members only)
Breakout room 1, Murray Building

Session 2: Health and safety policies: Challenges and good practice
Breakout room 2, Murray Building

Session 3: Outdoor Facility Management: Challenges and learnings
Breakout room 3, Murray Building

12.45AM | LUNCH AND REFRESHMENTS

Foyer, Murray Building



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DAY 2

1.45PM | WORKSHOPS

Workshop 1: Student View: The power of working for Southampton Sport

Merlo Jewell | Final Year Student at UoS studying MSc Adult and Child Nursing | University of Southampton

Paul Linkins | Sport Operations Manager | University of Southampton

Breakout room 1, Murray Building

Workshop 2: Using Software to manage physical and mental health programmes

David Reid | Business Development Manager | Legend

Breakout room 2, Murray Building

2.45PM | KEYNOTE

Beyond Blame: The Competitive Edge of Psychological Safety in Sport Facilities

Molly Byrne, Head of Belonging, BUCS

Lecture Theatre, Murray Building

3.30PM | WRAP UP AND CLOSE

Lecture Theatre, Murray Building